

# I-KNOW-HOW

Pilot results, implementation and plans for the future for the Netherlands



#### Work package 1: the employee/ patient

What intervention/ toolbox
was developed for the
patient/ employee in
(country)?

By mans of interviews and co-creation sessions, knowledge and experience from practice are bundled into a digital tool (wiki and 3D game environment) The tool describes the reintegration process and offers the opportunity to exchange experiences and observe situations from different perspectives.

#### How was this intervention/ toolbox implemented in daily operations?

The tool will be made available open-source and can be used by employees at any time they like.

In all sessions (co-creation, focus groups, etc.) we noticed that the tool contributes to employee empowerment:

- The information provided helps them to understand the situation they are in;
- The tool helps to reflect on own role in relation to the roles of the other stakeholders;
- Employees become more aware of their options and perspectives.

## What were/ are the short and the (expected) long term results?

We will continue the collaboration with employees, employers, caregivers and other stakeholders through co-creation and validation sessions. For the long-term development a centre of expertise will be founded to ensure that the tool remains up-to-date and that knowledge is shared about work and cancer with an increasing group of people.

#### Work package 2: the caregiver

What intervention/ toolbox was developed for the caregiver in (country)? (Please specify the type of caregiver: formal/informal)

Through interviews and co-creation sessions, knowledge and experience from practice are bundled into a digital tool (wiki and 3D game environment) The tool describes the reintegration process and offers the opportunity to exchange experiences and see situations from a different perspective.

How was this intervention/ toolbox implemented in daily operations?

The tool will be made available open-source and can be used by caregivers at any time they like. In all sessions (co-creation, focus groups, etc.) we noticed that the tool is an important means for learning in different ways:

- The tool can be used as an educational instrument for teaching caregivers
- The tool is practical to use to facilitate dialogues and conversations about work related issues.

What were/ are the short and the (expected) long term results?

We will continue the collaboration with employees, employers, caregivers and other stakeholders through co-creation and validation sessions. For the long-term development a centre of expertise will be founded to ensure that the tool remains up-to-date and share knowledge about work and cancer with an increasing group of people.

#### Work package 3: the employer

What intervention/ toolbox
was developed for the
employer in (country)?

Through interviews and co-creation sessions, knowledge and experience from practice are bundled into a digital tool (wiki and 3D game environment) The tool describes the reintegration process and offers the opportunity to exchange experiences and see situations from a different perspective.

#### How was this intervention/ toolbox implemented in daily operations?

The tool will be made available open-source and can be used by employers at any time they like. In all sessions (co-creation, focus groups, etc.) we noticed that the tool is an important means for learning in different ways:

- The tool can be used as an educational instrument for teaching (unexperienced) managers and HR professionals
- The tool is practical to use to facilitate dialogues and conversations about work related issues.

## What were/ are the short and the (expected) long term results?

We will continue the collaboration with employees, employers, caregivers and other stakeholders through co-creation and validation sessions. For the long-term development a centre of expertise will be founded to ensure that the tool remains up-to-date and that knowledge is shared about work and cancer with an increasing group of people.

# What actions have been taken to sustainably implement the outputs and results of the project in (country)? What contacts have been or will be made?

- For the execution of sessions there is a collaboration with the Westerlicht Foundation
- A crowdfunding has been launched to finance these sessions.
- To bring the tool to the attention of employees, there is a collaboration with hospitals, the walk-inn for cancer patients and the OOK foundation.
- For the development of the longer-term strategy concerning the broad adaptation of the tool, collaboration has taken place with national centers of excellence: the OOK foundation and the national Taskforce Cancer Survivorship Care (in particular with the members of the Werkgroep Werk en Werkhervatting).

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