

I-KNOW-HOW

Pilot results, implementation and plans for the future for the United Kingdom



Work package 1: the employee/ patient

What intervention/ toolbox was developed for the patient/ employee in the United Kingdom?	Awareness of the roadmap PwC offer support for coaching sessions alongside counselling session by our qualified counsellors whom have gained coaching skills training Signposting to other specialised treatment such as legal & financial support
How was this intervention/ toolbox implemented in daily operations?	Through information Through specific coaching alongside counselling therapy Through referral pathways such as Macmillan, hospital, hospice Through our assessment form
What were/ are the short and the (expected) long term results?	Guiding and supporting the PwC – offering & receiving psychological support Improved confidence of PwC Supporting decision making for PwC and their loved ones about quality of life and work related issues Dealing with difficult feelings, thoughts and behaviour – that's okay Showing regular and consistent support throughout the roadmap for PwC and their loved ones (carers) Going back to work in often a 'phase return to work' approach Accepting quality of life in a palliative lifestyle and how to balance personal, family wants and needs

Work package 2: the caregiver

What intervention/ toolbox was developed for the caregiver in the United Kingdom?	Coaching training formal & informal for our counsellors
How was this intervention/ toolbox implemented in daily operations?	Toolbox was implemented in a creative way and could be applied in each session on a daily basis
What were/ are the short and the (expected) long term results?	Working progress Ongoing monitoring & evaluation through our team meetings

Work package 3: the employer

What intervention/ toolbox was developed for the employer in the United Kingdom?	The toolbox that was developed in the UK was the roadmap with all its associated features. It was developed during various co-creation sessions with employers at small organisations and leaders of voluntary and community groups
How was this intervention/ toolbox implemented in daily operations?	In daily operations we hope that the toolbox will play an informative role for employers and leaders of voluntary and community groups to help to create a positive environment around the discussions to be had before during and on a return to duties of a person with a cancer diagnosis.
What were/ are the short and the (expected) long term results?	It is expected that we will continue to be a point of contact for those who we have already engaged with as well as the possibility of new groups and business leaders being able to access the road map from our website as well as having copies of it available at our extensive community network events that are run 4 times a year.

What actions have been taken to sustainably implement the outputs and results of the project in the United Kingdom? What contacts have been or will be made?

- Developing a pathway to set up coaching support group for PwC related to work
- The Road map is available for download on our website as well as the possibility for hard copies to be made available on request.
- Contacts have been made with the local managers in the recently initiated 'Integrated Care Board' (ICB)
- Close contacts have also been made with local carers charities to embed the roadmap within their practise.

CONTACT

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